

# Can't get to your GP surgery during opening hours?

Ask for an appointment at the GP Hub

Monday to Friday 18:30 til 20:30 Weekends & Bank Holidays 09:00 til 17:00

#### What is the GP Hub?

The GP Hub is a new GP led evening and weekend service where local GPs and practice nurses offer a range of services for patients registered with a GP surgery in Greater Peterborough.

The GP Hub is run by a group of GP surgeries in Greater Peterborough called the Greater Peterborough Network.

If you would like to find out more about the Greater Peterborough Network, please go to: www.greaterpeterboroughgps.nhs.uk

## Where is the GP Hub based?

The GP Hub provides services from:

Boroughbury Medical Centre Craig Street Peterborough PF1 2F.J.

## What are the opening times for the GP Hub?

Appointments are available to registered patients between 18:30 and 20:30 Monday to Friday and from 09:00 til 17:00 at weekends and Bank Holidays.

If you can't make it to your GP surgery during normal opening hours, ask your GP surgery reception for an appointment at the GP Hub.

## Who are our partner organisations and how are we working together?

Greater Peterborough Network and its member practices are working in partnership with Cambridgeshire and Peterborough Clinical Commissioning Group to deliver extended access to Primary Care in Greater Peterborough.

## How does the GP Hub keep my information safe?

In order to support your care, healthcare staff maintain records about you. Staff working in the Hub are fully trained to understand their legal and professional obligations to protect your information and maintain patient confidentiality; we take great care to ensure your information is kept securely and confidentially, and used appropriately.

## What do you do with my personal information?

With your consent, details of your interaction with the service will be recorded on your patient record. Your registered GP will be notified of the contact with the service.

## What choices do I have?

You can object to your information being shared with Greater Peterborough Network. This will mean you cannot be seen by the GP Hub team and will have to seek medical treatment elsewhere.

#### How can I find out more?

If you would like to find out how your information is used, raise an objection, request access or ask who has accessed it you can contact the Greater Peterborough Network by writing to:

#### The Manager

Greater Peterborough Network Allia Future Business Centre London Rd, Peterborough PE2 8AL

Tel: 01733 666670

To learn more about how the NHS safeguards patient information and your rights to object to your information being shared please go to:

www.hscic.gov.uk/media/12823/ Confidentiality-guide-References/pdf/ confidentiality-guide-references.pdf



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